

Greene County/Greeneville EMS Employee Newsletter

2025 in Review

Here are all of the projects we started in 2025:

New tablets for CADs	New glucometers	Updated SOGs
Updated Dispatch Protocols	Updated Treatment Guidelines	Updated QA process
FOAMFrat	New pediatric bags	New jump bags
New medication boxes	New T-shirts	TraumaGel Trial
ODMaps	EMS Protocols To Go app	New organization in trucks
Employee of the Month Program	Updated Training Process	
Blood and ultrasound	Our grant application was denied . This project is not completed, and will most likely be split into two separate projects and revisited later this year.	

We accomplished **a lot**, and it has only been through your input, support, and feedback.

My goal for us is to never stop growing as a service and as providers, performing the best and latest evidence-based medicine to our patients. There are going to be growing pains, but we will work through them together.

We are in the position to set the standard for rural patient care, and we are going to try to achieve exactly that.

Here are some other projects in the works:

Mental Health Defusing Guidelines	We are finalizing a new protocol for defusing and debriefing after stressful calls, and it will be implemented this month.
Peer support groups	After we complete Mental Health Resilience training in January (see training calendar, which is later in this document), we will start building these out to build on the defusing guidelines.
Instructor Opportunities	While the number and frequency of classes offered in-house is going to required classes only, we understand there are still other good classes that you want to take, and we are going to start allowing select personnel to teach these classes so you can still have them. Training Officer Franklin will be coordinating this.
New Ventilators	We were awarded an equipment grant from the state, which we will be using to replace our current vents with Hamilton-T1's.
In-house AEMT class	This class starts Jan 12 th . Anyone interested in assisting with lab instruction, see Myron.
Chuckey-Doak EMR Class	Hollie's EMR class will also be starting this year, and we will have a meeting this month for those interested in helping with instruction and/or lab. The date will be shared when it's set.
Battle of the Smokies	This annual competition is happening on March 4 th , and we will be sending at least 1 team again this year. More details will be forthcoming.

Call Statistics:

In December, we ran 1,307 calls:

Red: 318 calls
Blue: 310 calls
Green: 343 calls
12-hr Trucks: 327 calls

13 Air ambulance transports

Average Chute Time: **2:40** =
Average Scene Time: **19:41** ↑

Average ER Wait Times:

MHHS : 46 min =
HVMC: 39 min ↓
JCMC: 34 min ↓
FWCH : 46 min ↑
GCHE: 23 min =

Average Response Time: **12:50** ↑
Average Transport Time: **18:55** ↓

In 2025, we ran 15,571 calls:

Red: 4299 calls
Blue: 4202 calls
Green: 4391 calls
12-hr Trucks: 2577 calls

110 Air ambulance transports

Average Chute Time: **2:35**
Average Scene Time: **18:36**

Average ER Wait Times:

MHHS : 45 min
HVMC: 44 min
JCMC: 38 min
FWCH : 30 min
GCHE: 21 min

Average Response Time: **12:45**
Average Transport Time: **19:58**

Med 1: 10%
Med 4: 5%
Med 7: 7%

December breakdown:

Med 2: 16%
Med 5: 9%
Med 8: 5%
Med 10: 9%

Med 3: 17%
Med 6: 14%
Med 9: 7%

Med 1: 10%
Med 4: 6%
Med 7: 8%

2025 breakdown:

Med 2: 17%
Med 5: 9%
Med 8: 8%
Med 10: 3%

Med 3: 19%
Med 6: 15%
Med 9: 5%

Some Random 2025 Statistics:

IV start attempts: **4,944**

Succes rate: **80%**

Intubations: **122**

First pass success rate: **90%**

Calls with a primary impression of chest pain/STEMI: **510**

Average time to 12-lead on chest pain calls: **10:50**

Percentage with 12-lead < 10 minutes: **52%**

Transport miles: **591,189.5**

Last Nimbex administration: **11/4/2025**

TENNESSEE

Other Items:

- **Going forward, this newsletter is going to be the main source of information regarding updates and changes.** It will be available in email as well as on the app every month.
- Further in this document, you will find the 2026 training schedule. **Please note that a number of classes that we traditionally held are not on it.** As stated above, we are working on selecting instructors for these courses so they can still be provided.
- At least one field staff representative position on the EMS Board will be opening this year. More information will be forthcoming for those interested.
- **Documentation Reminders**
 - **Every signature must have the name typed in the accompanying box, whether you can read the signature or not.** This was discussed during our treatment guideline updates and it is still an issue.

- A document to refresh everyone on what signatures are needed when and where will be released next week.
- When importing a call from the CAD, please take an extra second to make sure you are importing the correct one.
- Please also take an extra second to make sure that your mileage is correct.
- **All discharge and transfer documentation is required to be scanned and attached to your tickets.** This was communicated in July, and enforcement of this is going to pick up. If you have trouble with a scanner or with attaching documentation, please ask someone to help you.
 - Medical necessities must have the TennCare box filled out. **If it this box is not filled out, do not transport the patient.**

Does this patient have TennCare? No Yes Approval #: _____

Ambulance will not take any patient without this line filled out OR any TennCare patients without an approval number.

- ePCRs should be completed before you leave at the end of your shift unless you make your supervisor aware of why you can't. Being up all night is understandable, but the same ticket being open at the end of your 4-day break is not. If you have a problem completing it (cannot choose the right medication or intervention or dosing/delivery method is not available), this is also understandable.

Some Recent Articles:

Knowing Your Equipment

[CA Man Acquitted After Jury Weighs Paramedic's Sedative Use, Not Gunshot, as Cause of Death](#)

January birthdays:

9th – Ashley Shelton
24th – Michael Fox

10th – Michael Loudy
25th – Wes Miller

Thank you for the care and dedication you provide to our patients each and every day, and thank you for choosing this service as the place to provide this care. I am proud of the work we are accomplishing.

2026 Training Calendar

All courses are scheduled to start at 09:00 at Headquarters. **AHA classes that have no attendees by 09:15 will be cancelled for that day.** Any additions, location changes, or date changes will be communicated as soon as reasonably possible.

JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
5-9 BLS 20-23 Mental Health Resilience	2-6 ACLS 9, 10, 12, 13 12-lead interpretation 16-18 EVOS	2-6 PALS 11-13 Pediatric trauma (ETC) 17-19 Breaking Bad News	6-10 Airway/BBP 21-24 MCI	4-6 Pediatric Airway (ETC) 18-20 EVOS 25-28 PHTLS	9-12 Safety 16-19 Mental Health Resilience
JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
6-10 BLS 13-15 12-lead interpretation	3-7 ACLS 24-26 EVOS	7-11 PALS 22-25 MCI	5-9 Airway/BBP	9-11 EVOS 17-20 Safety	

Breaking Bad News is a course that provides an introduction to techniques that can assist EMS clinicians in delivering difficult news to patients' families and to patients who may be seriously ill or injured.

EVOS courses will be classroom only (to satisfy Vanessa K. Free requirements) except for years in which driving needs to be renewed. If you need your driving renewed, **you will need to inform the Training Officer prior to the start of class** so this can be set up.

MCI courses will (weather allowing) be a short classroom portion leading to hands-on drills that will focus on triage systems, care, and incident command.

COUNSELORS CORNER NEWSLETTER



Greeneville EMS | December 2025

Laura Nechanicky-Booth, MS, LMFT, CEC, CIT, CISM



😊 BREATHE EASY FRIEND! 😊

If stress has you clenching your jaw like you're trying to crack walnuts with your teeth, it's time for a quick breathing reset.

Inhale slowly like you're smelling warm cookies fresh out of the oven.

Exhale like you're dramatically sighing after finishing a long to-do list (even if you, uh... haven't actually finished it).

Try this for 30 seconds and notice how your brain suddenly stops yelling.

Breathing is basically your body's built-in stress dimmer switch. Use it once a day and you might just feel like the Zen master of the grocery store line.

Keep breathing... mainly because it's helpful and recommended...and also because it's kind of necessary! 😊

Dr. Lori Monaco, DC

"Need a crack? I got your back!"



⭐ Keep the Light

Merry Christmas

May you have a safe and happy Holiday

December reminds us that even the smallest light can warm the coldest night.

Be kind to yourself, stay connected, and let this season of giving include giving yourself grace.

Your health—body, mind, and spirit—is the best gift you can carry into the new year.



🎄 QUICK HOLIDAY STRESS TIPS FOR EMS HEROES

🎄 1. Control What You Can

You can't control the chaos, but you can control your breath, pace, and mindset.

Take one quiet minute before each shift to reset and refocus.

🎄 2. Fuel Smart

Don't run on coffee and cookies alone.

Pair sweets with protein, drink water before caffeine, and stay hydrated—your body (and patience) will thank you.

🎄 3. Rest Like It's Part of the Job

Fatigue magnifies stress.

Protect your sleep and say no when you need to—rest is part of readiness.

❤️ 4. Remember Your "Why"

Amid the holiday rush, your care is the gift.

You bring light to others when they need it most—and that matters more than you know.