

Greene County/Greeneville EMS Employee Newsletter

Current Projects:

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|---|--|
| Updating and expanding our treatment protocols | Dr. Kitsteiner has approved some of the protocols and we are working through edits on others. |
| Peer support groups | We are still compiling the resources to support the program and the list to supplement this training. |
| New mounts for the Mobile CAD | Installation is ongoing. |
| Different drug boxes | The new drug bag is in production. Expected time to completion: 3 months. |
| Different airway bags/ More user friendly truck checkoff | Backordered (big surprise). Expected to be delivered around October. |
| New pediatric bags | The pedi-sleeves have been delivered, and dosage cards are being edited to include our specific doses and medications. |
| TRAUMAGEL | If you missed in-person training, the video will be uploaded to FOAMfrat soon. <u>All full-time employees must complete this training before it can be put on trucks.</u> |
| Blood and ultrasound | The federal grant application has been submitted. We are awaiting the contract from the blood bank. |
| Unit Renumbering | With more trucks and to help with confusion, our BLS (day) and special event units are being renumbered. See Other Items for more details. |
| Samson Strap | We have been asked to do a 30-day trial on this lift-assist device. More info on it can be found here . Will notify everyone when it arrives. |

Call Statistics:

In June (as of 6/25), we have run **1,013** calls:

Red: 334 calls
Green: 246 calls
Blue: 277 calls
Day Truck: 170 calls
6 Air ambulance transports

Average ER Wait Times:

MHHS : 43 min ↑
HVMC: 42 min ↓
FWCH : 40 min ↑
JCMC: 38 min =
GCHE: 24 min =

Average Chute Time: **2:43** ↑
Average Scene Time: **18:24** ↓

Average Response Time: **13:01** ↑
Average Transport Time: **20:09** =

June breakdown:

Med 1: 9%
Med 4: 6%
Med 7: 9%

Med 2: 16%
Med 5: 9%
Med 8: 7%

Med 3: 21%
Med 6: 16%
Med 9: 7%

2025-to-date breakdown:

Med 1: 11%
Med 4: 7%
Med 7: 9%

Med 2: 17%
Med 5: 8%
Med 8: 9%

Med 3: 21%
Med 6: 15%
Med 9: 3%

Other Items:

- A **standardized rubric** for promotional consideration (this includes Lieutenant and Captain positions as well as transitioning from BLS to ALS trucks) has been created, and will be in use starting immediately to help minimize potential bias in decisions.
 - It is the last page of this newsletter.
- **ALS 12-hour truck:** While 2 paramedic positions in 12-hour spots were approved, we do not have enough paramedics to fill these positions and keep our 24-hour units staffed.
 - Therefore, we are **likely going to temporarily** create a 12-hour BLS “power truck” to help with call volume until we have enough staff to make this a permanent ALS unit on a 4-on/4-off schedule. This unit will run urgent calls in the city and back up the other BLS trucks as needed for appointments and discharges.
- **Significant changes** are coming with the next schedule to reflect the new fiscal year.
- **Unit renumbering:** To decrease confusion on what trucks are ALS and BLS when staffed during the week:
 - ALS units (This will include the BLS “power truck” until it can become ALS) will continue in the single digits:
 - Med 7, Med 8, etc.
 - BLS units will be numbered in the 20s:
 - Med 20, Med 21, etc.
 - Special event units (Football, Motocross, Fair) will be numbered in the 30s:
 - Med 30, Med 31, etc.
- **We will be turning on the ESO auto-generating narrative (SOAP) on 7/1**
 - As a reminder, you will only be able to auto-generate the narrative **one time** per ticket, so you will need to make sure you have everything filled out that you want before clicking the generate button, or you will have to go back and enter what’s missing manually.
- **Please remember to include a typed name for all signatures obtained.**
- Next week is a new quarter. This means there will be a new employee survey. Please keep an eye out for it and take the time to fill it out. **It’s a bit different from previous surveys.** We continue to look for things to improve and ways to move forward, and your input is a large part of that.

Upcoming Events:

- **July 7th - 11th**, 2nd quarter employee survey
- **July 11th**, All-Hazards Disaster Response
- **July 14th**, All-Hazards Disaster Response
- **July 24th**, All-Hazards Disaster Response

Some Recent Articles:

[Things Have and Will Change](#)

[How Sensory Modulation Therapy Is Transforming Mental Health Support for First Responders](#)

[We Don't Need More Paramedics—We Need Fewer Calls](#)

July birthdays:

6th – Brad Stubblefield
28th – Hollie Backberg

13th – Landon Webb
30th – Aaron Tolx

As always, thanks for reading (or skimming 😊).

Greene County/Greeneville EMS Promotional Grading Rubric

Candidate Name: _____

Evaluator: _____

| | | | | | | |
|---|-------------|-------|---------|---------------|--------------|---------------|
| EXPERIENCE (years at current licensure level) | 10+ | 5-10 | 3-5 | 1-3 | Less than 1 | Score: |
| Ranking Points | 10 | 5 | 3 | 1 | 0 | |
| PERCENTAGE OF TICKETS COMPLETED WITHIN 24 HOURS | 98+ | 96-98 | 93-95 | 90-92 | Less than 90 | Score: |
| Ranking Points | 20 | 10 | 6 | 2 | 0 | |
| ATTENDANCE (sick days in last year) | 0 | 1 | 2 | 3 | 4+ | Score: |
| Ranking Points | 20 | 10 | 6 | 2 | 0 | |
| AVERAGE QA SCORES (3 months) | 95-100 | 90-94 | 89-85 | 80-84 | Less than 80 | Score: |
| Ranking Points | 10 | 5 | 3 | 1 | 0 | |
| NUMBER OF RECENT WRITE-UPS/ PATIENT COMPLAINTS (6 months) | 0 | 1 | 2 | 3 | 4+ | Score: |
| Ranking Points | 10 | 5 | 3 | 1 | 0 | |
| AVERAGE COWORKER SCORE | 4+ | 3-4 | 2-3 | 1-2 | Less than 1 | Score: |
| Ranking Points | 10 | 5 | 3 | 1 | 0 | |
| APPEARANCE | Outstanding | Good | Average | Below Average | Poor | Score: |
| Ranking Points | 10 | 5 | 3 | 1 | 0 | |
| FOAMfrat Completions (late courses in last 3 months) | | 0 | 1 | 2 | 3+ | Score: |
| Ranking Points | | 5 | 3 | 1 | 0 | |
| Extra Course Completions (Any relevant classes not required by state or service may obtain points up to those shown. Previous 3 months) | | 3+ | 2 | 1 | 0 | Score: |
| Ranking Points | | 5 | 3 | 1 | 0 | |

TOTAL SCORE:

Comments:

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