

Greene County/Greeneville EMS Employee Newsletter

Current Projects:

New mounts for the Mobile CAD	We are installing and trialing a mount in the Supervisor Truck this week.
Updating and expanding our treatment protocols	Updates are still in progress.
Peer support groups	We are compiling the resources to support the program and finalizing the list to supplement this training.
Testing different drug boxes	We have ordered another drug bag to trial, which should hopefully be here by the end of the week. You can see it here .
Trialing different airway bags	We have received quotes and requested samples of both bags from the survey. Still waiting on them.
More user friendly truck checkoff	With new bags coming, the truck checkoff is going to be changing. We are looking into options for changing how it is entered so that it's easier to navigate and complete and are open to discussion on how to make it better.
New T-shirts	We have ordered t-shirts from a new vendor, and are expected to be delivered within a couple of weeks.
New pediatric bags	The blue bag (see survey results) has been selected and ordered. We are just awaiting their arrival.
TRAUMAGEL	We are developing a trial protocol in conjunction with JCMC trauma to trial this product. We will be the first service in the state to try it, so we need to make sure we do it right.
Blood and ultrasound	This is more informational than "expect this soon," but just FYI, we have also started the conversation with Ballad on starting a prehospital blood program and sourcing/training on ultrasounds. There is also a federal grant we are looking to try to apply for to support this.

Call Statistics:

In April (as of 4/29), we have run **1,070** calls:

Red: 315 calls
Green: 290 calls
Blue: 288 calls
Day Truck: 166 calls
12 Air ambulance transports

Average ER Wait Times:

JCMC: 22 min ↑
HVMC: 21 min ↓
MHHS : 17 min ↓
FWCH : 16 min =
GCHE: 14.5 min ↓

Average Chute Time: 2:23 ↓
Average Scene Time: 18:00

Average Response Time: 12:37 ↓
Average Transport Time: 20:06

Year-to-date breakdown:

This is a percentage breakdown on how many of our total calls have been run by which med unit. It's obvious to us, but we can (and will) use this to break down what areas and even what times have our highest call volume (this doesn't add up to 100%) when we talk about staffing and pay.

Med 1: 11%
Med 4: 7%
Med 7: 9%

Med 2: 17%
Med 5: 8%
Med 8: 9%

Med 3: 21%
Med 6: 15%
Med 9: 2%

Other Items:

- If you have not already, please make your FOAMfrat account, sign in, and add your state license and National Registry (if applicable) info. Classes will be assigned by the weekend and run through the 31st.
 - As soon as I figure out how to, I will upload the TRAUMAGel and Jason Foundation videos to FOAMfrat.
- The hospital resupply forms exist to cover us in case there is an issue. These do not need to be turned in with paperwork. You can leave them in the patient room.
- In preparation to move forward with electronic signatures, we are developing a new cheat sheet to have and use as needed to finish tickets. If you use it, it will need to be turned in.
- When HDE finally starts working (we are meeting weekly with ESO and Ballad IT to try to get this fixed), you will no longer need to collect face sheets on patients **as long as you are entering their CSN numbers into your PCR's**. I know the outcomes have not been working locally, but please get in the habit for the future. When it is fixed, they can retroactively import patient outcomes.
 - To ensure that the system has redundancy in the event other issues arise with HDE, **starting in June, social security numbers will be required for all patients, including refusals**. We are confirming what we can do about patients that flat out refuse to provide it.

- All stations will soon be receiving scanners and shredders so that you can scan and upload cheat sheets and CMNs to your tickets in ESO. There will also be a scanner at the GCH ER.
 - When HDE finally starts working and you have patient SSN and CSN numbers, these will be the only physical paperwork needed unless you choose to fill out a cheat sheet.
- There is a new display case in the front office for various awards that we have received in the past. My goal is for us to outgrow it.

Upcoming Events:

- **May 2nd**, Geriatric Education for EMS (GEMS) training
- **May 8th**, at 09:00 at the Rescue Squad building, the TN START Assessment & Stabilization Team (for individuals with intellectual and developmental disabilities) is giving us training on how mental health disorders can affect this patient population as well as providing sensory kits to help us with assessing them.
- **May 16th**, Geriatric Education for EMS (GEMS) training
- **May 18th-24th, EMS Week 2025**
 - Door prizes, drawings, thanking you for your service, and other stuff
 - And of course free lunch every day. **There will also be lunch provided on the 27th (sponsored by GCH)** since blue shift will only have one work day during EMS Week
- **May 20th**, at 09:00 at headquarters, a second day for the TN START training and sensory kits.
- **May 30th**, Geriatric Education for EMS (GEMS) training

Some Recent Articles:

[When help turns hazardous: 5 safety tips for the ultimate confined space — the ambulance](#)

[Brain-computer interface restores natural speech after paralysis](#)

[Whooping cough cases are on the rise again in the U.S.](#)

[NIH study reveals how inflammation makes touch painful](#)

May birthdays:

4th –Clay Dunaway

23rd – Brian Robey

27th – Tim Sayer

As always, thanks for reading (or skimming ☺).