

# Greene County/Greeneville EMS Employee Newsletter

Welcome to our employee newsletter. This will be sent out at the end of each month to keep everyone up-to-date on what we have done in the last month, what is still being worked on, and what is coming soon.

As a reminder of what we shared after the employee survey, here's some current projects:

Testing a different tablet for the Mobile CAD	Have had reports of the screen being extra-sensitive, but no reports (so far) of it shaking.
Upgrading to new glucometers	Waiting on delivery of the devices (test strips have arrived)
Updating the 911/dispatch protocols	These are complete and will be distributed soon. <b>There have been significant changes.</b>
Updating our SOG's	Work is still ongoing, but this should be done by the end of February.
Updating and expanding the protocols	Work is still ongoing. <b>There will be significant changes.</b>
Updating the QA process	Work is still ongoing, but this should be done by mid-February. <b>There have been changes.</b>
Looking for an online LMS	We have had demos from 7 different companies and are beginning to narrow down selection.
Reviewing critical incidents	This is an ongoing project. We are reviewing these calls and monitoring the providers.
Working with Danny to establish peer support groups for mental health support on difficult calls	This is still an ongoing project. (See the first bullet in Other News/Projects for info on an upcoming seminar)

## Call Statistics:

In the month of January, up to 12:00 on 1/27, we have run **1,047** calls:

**Green :** 360 calls  
**Blue :** 345 calls  
**Red :** 323 calls  
**8** Air ambulance transports

**Average ER Wait Times:**  
**JCMC: 27 min**  
**MHHS : 18 min**  
**HVMC: 18 min**  
**GCHE: 16 min**

(As we continue to use ESO, we will dig deeper into some of the statistics we can see.)

## Other News/Projects:

- On Saturday, April 12<sup>th</sup>, a **free** seminar on PTSD will be hosted at NPAC. The seminar is sponsored by the Northeast TN Healthcare Preparedness Coalition. It is titled “Post Traumatic Purpose,” and will be presented by Travis Howze. **2 free tickets** will be given to each email address that registers. **Please note, it is an 18+ event.** You can read more about the course at [this link](#) or posted at headquarters.
  - **Tickets will be available on the NPAC website starting Monday, Feb 3<sup>rd</sup>.**
- We are starting an EMS employee of the month program. More details will be coming this week.
- We are establishing employee committees to allow you more direct input on things that affect you. If you would like to volunteer to be a part of one, please email Myron ([mhughes@greencountytn.gov](mailto:mhughes@greencountytn.gov)) with ALL committees listed in order of desired placement. We would like to start with at least 1 person on each shift being on each committee, with the possibility of 2. These will be mainly virtual committees; we can meet in person as needed but will mainly communicate/handle business through emails:
  - **Equipment/Uniform Committee:** To recommend, test, and provide feedback on potential new equipment or new uses for existing equipment and provide input on possible new uniform apparel.
  - **Recruitment/Retention Committee:** To provide ideas on how, when, where, and how to bring in new employees as well as ensure that current employees feel valued and engaged.
  - **Protocol/Research Committee:** To identify new procedures, protocols, medications and uses for medications based on the latest research available, and recommend ways we can incorporate these into our protocols.
- We are looking at establishing a company website to increase our online presence, as well as try to create a central location to find important information instead of sending numerous messages throughout the day.
- Comcast is being installed at stations 1 and 6 in the near future.

### Employee birthdays:

#### **January:**

9<sup>th</sup> – Ashley Shelton  
10<sup>th</sup> – Michael Loudy  
14<sup>th</sup> – Justin Cody  
25<sup>th</sup> – Wes Miller

#### **February:**

8<sup>th</sup> – Bill Campbell  
8<sup>th</sup> – Len Casey  
9<sup>th</sup> – Tracy Griffin  
17<sup>th</sup> – Tommy Payne  
20<sup>th</sup> – Ken Lawrence  
23<sup>rd</sup> – Easton Keeton  
25<sup>th</sup> – Michael Lutz

Thanks for reading (or skimming 😊). Please let us know if this format works for you and what else you would like to see in our newsletter going forward.